



QUALITY POLICY STATEMENT

G, K & N Services Ltd and G, K & N Spares Ltd specialise in the manufacture of bespoke Welfare, Vac and Jet Tankers and Supply Equipment to some of the biggest operators in the UK. We are a family run business based in the Holme Valley of Huddersfield employing 33 local people.

Quality is important to our business because we value our customers. We strive to provide our customers with products and services, which meet or even exceed their expectations.

We will work closely with our customers to manufacture one off tankers for the individual smaller operators to multi orders for nationwide larger organisations.

Our Focus is to manufacture to meet or exceed customer requirements whilst ensuring we meet all current legislation and directives.

We use the latest components available and use only approved suppliers.

We will build up a relationship with suppliers to provide, where possible, direct customers deliveries.

We will re assess our suppliers periodically to assist the company to create and deliver a reliable performance.

Our mission is to supply high quality equipment, no frills simple and safe to operate with technical support to back up.

We aim to serve as a competent and reliable partner in business.

We will provide a safe work environment that promotes the well-being of its employees and encourages positive teamwork to guarantee customers are welcomed with friendly attentive service.

We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance.

Our internal procedures are reviewed regularly, and are held in a Quality manual, which is made available to all employees. This policy is posted on company notice boards.

Although the Managing Directors are ultimately responsible for quality, all employees are responsible for their own areas of work, to help ensure that quality is embedded within the whole company

Signed (Directors):

Two handwritten signatures in black ink. The first signature is on the left and the second is on the right.

Date: 23/04/2021